



Business Analyst

Home and Field Based (with travel to our sites in Glasgow, the Lake District and Haverfordwest in Wales)

About Us

First Milk is a wholly British farmer-owned dairy co-operative with a vision to create value for members by delivering long-term prosperity in the form of success, profitability, security and wellbeing.

Owned by the family farms that supply us with milk and invest capital in the business, we produce award-winning cheddar, regional cheeses and dairy ingredients, as well as marketing fresh raw milk to many other UK dairy processors.

We work together as one team, with a relentless focus on efficiency and quality, to deliver competitive total returns to our farmer members. We put customers at the heart of our business, creating value through strong, long-term partnerships.

We're currently looking for an IFS Business Analyst to join our team and help us to maximise our efficiency and productivity.

The Benefits

- Competitive Salary
- Bonus (5% of salary)
- 26 days' holiday plus Bank Holidays
- Pension

If you are a Business Analyst with experience of introducing and driving change, this is an exciting opportunity to make a positive impact on the operations of a forward-thinking business.

Once you join us, you'll discover a collaborative and engaging environment where staff are empowered to grow and pursue their professional goals.

You will have the chance to influence and shape processes across the business, which in turn, will enable us to reach new heights of success.

The Role

As an IFS Business Analyst, you will help to drive operational improvements across the business, focusing primarily on IT applications.

Reporting to the Head of IT, you will use established BPR techniques to deliver alignment and increased functionality across the company.

Some of your duties will include:

- Managing and co-ordinating operational design enhancements
- Designing new business processes
- Maximising business benefits from our current application landscape
- Helping to deliver improvements with data gathering, functional system designs, training and documentation
- Contributing to improvement programmes and projects

About You

To join us as an IFS Business Analyst, you will need:

- Experience of introducing and driving change across multiple business competencies
- Proven experience of interpreting business issues and opportunities into functional requirements that lead to pragmatic working solutions
- Experience of business analysis techniques, including process modelling, root cause analysis, use case models and change management
- Experience of IFS or a similar ERP system
- Knowledge of the full project lifecycle
- The ability to arrange business workshops, delivering significant change and improvements with documented solutions
- Strong stakeholder management skills and the ability to create 'win/win' solutions
- The ability to communicate technical solutions to a mixed audience
- A degree (or equivalent) in business, IT or a manufacturing related subject

So, if you're seeking your next challenge as an IFS Business Analyst, please apply to recruitment@firstmilk.co.uk

We look forward to hearing from you!